

How to get ready for your webinar

Our webinars are designed to support you at every stage of your career. Follow these tips to get the most out of your online learning session.

Register

First, log in to your Online Services account. If you need help logging in, call 204.946.3200 or email askus@cssb.mb.ca.

In the top menu, go to **member education > seminars**. Next, choose which webinar you'd like to attend.

Under **select a location**, go to the **online** tab. Select a date and click **register now**.

You'll get a confirmation email from mailroom@cssb.mb.ca. We'll also send a reminder email before your webinar.

Join the webinar

You can join the webinar 15 minutes before it starts. Here's how:

- Click the link in the confirmation or reminder email from CSSB Mailroom, or
- Log in to your Online Services account and go to **member education > seminars**. Then, click **join now** on the registration screen.

Equipment needed

To join the webinar on a mobile device, you'll need to download the Zoom app.

If you're joining on a computer, you can open the Zoom meeting in your browser or download the app.

Ask questions

During your webinar, you can ask questions using the chat feature. Presenters will read out questions and answer them live.

For privacy reasons, our presenters will not answer questions that have specific details about your account. You can email private questions to askus@cssb.mb.ca

Cancel a webinar

If you can't attend, go to the **seminars** page in your Online Services account. Click the **cancel registration** button next to the webinar you registered for. You can also call or email us to let us know.